



Wastewater Division, 2799 Griffith Road, Winston-Salem, NC 27103
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Attention Food Service Establishments,

The City of Winston-Salem Industrial Waste Control Fats Oils and Grease (FOG) Program has changed to a new compliance tracking system to input grease interceptor pumpout information. All Food Service Establishments (FSE's) will have access to the new Online Portal to report pumpouts and remain in compliance. **Each FSE is assigned their own unique, "Invite Code."**

Registering for this new Online Portal is free of charge. You may request a copy of your facilities Invite Code and Activation Link by sending an email to: michaelge@cityofws.org and ask for your FSE Linko Portal Information.

I will promptly respond to your email with your, "Facility Invitation Letter" and "Step-by-Step Instructions" to register and input your facility's grease trap cleanings/pumpouts at assigned pumpout frequency.

The screenshot shows an email interface. On the left is a list of messages. The main email is from Michael Gearren to Michael Gearren. It contains two attachments: a PDF file named 'Facility-Invitation-Letter - 2023-11-20T124324.854.pdf' (26 KB) and a Word document named 'Step-by-Step FSE Instructions.docx' (8 MB). A text box with a black border contains the following text:

It is the responsibility of each Food Service Establishment (FSE) to assure that their grease interceptor/trap is pumped out completely of ALL grease and solids and pumped out monthly or at frequency assigned after a completed Variance Study.

Using the new Linko Portal to document all of your grease interceptor/trap pumpouts and cleanings is a great way to remain in compliance and avoid increasing penalties for incomplete pumping or missed pumpouts.

Thank you,

Michael Gearren

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