

**Forsyth County Department of Social Services
Board of Social Services Minutes
September 23, 2013**

Present: Joe Raymond, Walter Marshall, Nancy Young, Pat Read, Melinda Hartley, Elizabeth White, Daphne Taylor, Gloria Woods, Dave Plyler, Claudette Weston, Ava Smith-Pegues

Absent: Evelyn Terry

Call to Order at 11:40am

Information

- There were no staff introductions
- No public comments
- Director's report included Food and Nutrition showing a sharp decline and an increase in the number of children being placed in the agency's custody

Consent

The August 26, 2013 Minutes were unanimously approved on a motion by Dave Plyler, second by Claudette Weston

There were no action items

Strategic

The 2013-2014 Budget

Transformation to New Income Support Division

- 690 families have been referred to food banks
- 400-500 cases due in August are being worked
- Raleigh has a 90-day processing time
- There were 51 staff in training last week
- 190 staff have been moved during the transformation
- The Medicaid soft-launch for E-Pass was last Monday
- Director suggested a formal overview of agency changes
- There was a general discussion of customer / caseworker issues.
- The need continues to exist for Foster Parents
- Director will provide Board members a copy of the new Management Team Organizational Structure Chart
- There was a massive change in the Juvenile Code

Youth in Transition Initiative (YIT)

- The Willie M. House was donated to the YIT program

Business Office

- 18,000 images have been scanned for Family & Children Medicaid cases and was completed in three and a half weeks

Meeting adjourned at 12:45pm